

Timezone Australia Lunar New Year

TERMS AND CONDITIONS

Definitions:

Immediate Family: means spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.

Promoter: means TEEG Australia Pty Ltd (ABN 61 003 710 110) of Level 8, 60 Miller Street, North Sydney, 2060 NSW, trading as Timezone.

Promotion: means the “Timezone Australia Lunar New Year” governed by these terms and conditions.

Promotional Period: means the period commencing on 03/02/2026 at 00:05 AEDT and ending on 17/02/2026 at 23:59 AEDT

Qualifying Purchase: means the purchase of a “Timezone Australia Lunar New Year” deal in one transaction in a Timezone venue only during the Promotional Period. Each Qualifying Purchase entitles the purchaser to receive One (1) Gift, while stocks last. Not all Gifts will contain a winning swing tag or Prize element.

Gift: means the plush toy an entrant will receive for completing a Qualifying Purchase. Gifts will include a swing tag indicating whether the entrant has won an Instant Prize.

Instant Prize: means the reward granted to the entrant if they are deemed an Instant Winner after purchase.

Terms and Conditions:

1. Information on how to enter and the instant prize(s) form part of these Terms and Conditions. Participation in this Promotion is deemed acceptance of these Terms and Conditions.
2. Entry into this Promotion is only open to Australian residents.
3. Entrants under 18 years old must have parental/guardian approval to enter and further, the parent/guardian of the entrant must read and consent to these Terms and Conditions. Parents/guardians may be required by the Promoter to enter into a further agreement as evidence of consent to the minor entering this Promotion.
4. Employees of the Promoter and their Immediate Families and any agencies associated with this Promotion are ineligible to enter the Promotion. Any entry by an employee of the Promoter or their Immediate Family will be treated as an invalid entry resulting in the forfeiture of any right to win an instant prize.
5. To be eligible to enter the Promotion, registered guests must make a Qualifying Purchase in-store at a Timezone venue. Online purchases are exempt from this promotion and will not result in receiving a Gift or any subsequent Instant Prize.

6. Individuals that complete a Qualifying Purchase will be automatically entered into the Promotion. Individuals must have or create a Timezone account to redeem any instant win prizes, by taking the following steps:
- Downloading the Timezone Fun App from the App Store or Google Play and creating a Timezone account by signing up with either a valid phone number or email address; and
 - Adding the Powercard in respect of which the Qualifying Transaction was processed to their account.

For clarity, individuals that make a Qualifying Purchase in-store at a Timezone venue must create a Timezone account and register their details (including their Powercard) in order to redeem their prize before expiry date.

7. Entrants automatically receive one (1) gift per Qualifying Purchase, throughout the competition period. Multiple Qualifying Purchases throughout the Promotion Period are permitted, allowing entrants to win more than one (1) instant prize, while stocks last.
8. The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity, age and place of residence) and reserves the right, in its sole discretion, to disqualify any individual who the Promoter has reason to believe has breached any of these Terms and Conditions, tampered with the entry process or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the Promotion. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.
9. Incomplete or indecipherable entries will be deemed invalid.
10. If there is a dispute as to the identity of an entrant, the Promoter reserves the right, in its sole discretion, to determine the identity of the entrant.
11. After an entrant makes a Qualifying Purchase, the entrant will receive a Gift. Each gift will include either:
- (a) a winning swing tag indicating that the entrant has won a Prize; or
 - (b) a non-winning swing tag, in which case no instant Prize is awarded.

The inclusion of a winning swing tag is determined at random by the Promoter prior to distribution and is not influenced by the entrant. The chance of receiving a winning swing tag depends on the total number of Gifts distributed during the Promotional Period

12. There are a total of Six Thousand Six Hundred and Seventy Two (6,672) Prizes available in total, throughout the duration of the Promotion. The Promoter and/or Sponsor do not guarantee that all Prizes will be used. Any Prizes not used will be void and will not be awarded.
13. The total number of Gifts with Purchase and any subsequent Prizes have been predetermined by the Promoter prior to commencement of the Promotion. The distribution of Prizes is random and receiving a Gift does not guarantee an Instant Prize.

14. The Prizes available comprise of the following;
- a) Two Hundred and Seventy Eight (278) Prizes consisting of One (1) x \$10 Timezone credit. RRP \$5,560.00 total
 - b) Two Hundred and Seventy Eight (278) Prizes consisting of One (1) x \$20 Timezone credit. RRP \$2,780.00 total
 - c) Two Hundred and Seventy Eight (278) Prizes consisting of One (1) x 500 Powertickets. RRP \$2,780.00 total
 - d) Five Hundred and Fifty Six (556) Prizes consisting of One (1) x 200 Powertickets. RRP \$2,224.00 total
 - e) Eight Hundred and Thirty Four (834) Prizes consisting of One (1) x 100 Powertickets. RRP \$1,668.00 total
 - f) One Thousand Three Hundred and Ninety (1,390) prizes consisting of One (1) x 5 Free Games Tokens. RRP \$17,375.00 total
 - g) One Thousand One Hundred and Twelve (1,112) prizes consisting of One (1) x 10 Free Games Tokens. RRP \$27,800.00 total
 - h) Eight Hundred and Thirty Four (834) Prizes consisting of One (1) x Free Laser Tag game. RRP \$10,008.00 total
 - i) One Thousand One Hundred and Twelve (1,112) Prizes consisting of One (1) x Free Time Play Pack. RRP \$38,920.00 total
 - j) Thirteen Thousand Three Hundred and Forty Four (13,344) Gifts are non-winners and no Prize will be awarded.
15. Following a Qualifying Purchase, any Instant Prize awarded must be claimed via the Fun App and redeemed in-store in accordance with the instructions provided. An entrant has until 22 March 2026 to redeem in-store the Prize displayed in their Fun App. Failure to do so will result in the Prize being deemed invalid. Under no circumstance will the validity of the prize be extended
16. Any ancillary costs associated with redeeming a Timezone credit/Powerticket are not included. Any unused balance of a Timezone credit/Powertickets will not be awarded as cash. Redemption of the Prepaid Gift Cards are subject to any terms and conditions of the issuer. Redemption of the Timezone credit/Powerticket prizes are subject to Timezone's standard terms and conditions.
17. If for any reason a winner does not take and/or redeem a Gift at the time of the Purchase, the Gift and any subsequent Prizes will be forfeited.
18. If any Gift or subsequent Prize (or part of any prize) is unavailable, the Promoter, in its discretion, reserves the right to substitute the prize (or that part of the prize) with a prize to the equal value and/or specification, subject to any written directions from a regulatory authority.
19. Total prize pool value is **\$109,115.00 AUD**. Prizes, or any unused portion of a prize, are not transferable or exchangeable and cannot be taken as cash, unless otherwise specified.
20. Entrants consent to the Promoter using their name, likeness, image and/or voice in the event they are a winner (including the Photo or any other photos, film and/or recording of the same) in any media for an unlimited period without remuneration for the purpose of promoting this Promotion (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter.

21. If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to forced government closures, technical difficulties, unauthorised intervention or fraud, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law: (a) to disqualify any entrant; or (b) subject to any written directions from a regulatory authority, to modify, suspend, terminate or cancel the promotion, as appropriate.
22. Any cost associated with accessing the promotional website is the entrant's responsibility and is dependent on the internet service provider used. The use of any automated entry software or any other mechanical or electronic means that allows an entrant to automatically enter repeatedly is prohibited and will render all entries submitted by that entrant invalid.
23. Nothing in these Terms and Conditions limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act, as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the States and Territories of Australia ("**Non-Excludable Guarantees**"). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the promotion.
24. Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) is not responsible for and excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any entry or prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in prize value to that stated in these Terms and Conditions; (e) any tax liability incurred by a winner or entrant; or (f) use of a prize.
25. The Promoter collects personal information ("**PI**") in order to conduct the promotion and may, for this purpose, disclose such PI to third parties, including but not limited to agents, contractors, service providers, prize suppliers and, as required, to Australian regulatory authorities. Entry is conditional on providing this PI. The Promoter will also use, and handle PI as set out in its Privacy Policy, which can be viewed at <https://www.timezonegames.com/en-au/privacy-policy>. In addition to any use that may be outlined in the Promoter's Privacy Policy, if an entrant has opted in at the time of registering a Timezone account, the Promoter may, for an indefinite period, unless otherwise advised, use the PI for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the entrant. The Privacy Policy also contains information about how entrants may opt out, access, update or correct their PI, how entrants may complain about a breach of the Australian Privacy Principles or any other applicable law and how those complaints will be dealt with. All entries become the property of the Promoter. The Promoter may disclose PI outside of Australia, see the Privacy Policy for more details.

